# CDW C08 ELEMENT 3 – CONDUCT FIELD EVALUATION OF ACTIVITY OUTCOMES

PNG National Standard for Community Development Workers (CDWs). Portfolio assessment instrument.

Signature of candidate:

# PERFOMANCE CRITERIA TO BE ASSESSED IN THIS ELEMENT

- 3.1 Support and encourage effective participation and inclusion during the activities
- 3.2 Encourage key people to take the lead during the activities
- 3.3 Communicate effectively and respectfully during the activities
- 3.4 Work in a way that is appropriate to local culture during the activities
- 3.5 Explain the purpose of this step in a project cycle and why it is important that everyone in the group participates
- 3.6 Work with stakeholders to review the project plan including the project objective, activities, and expected project outcomes
- 3.7 Work with stakeholders to identify what the actual project outcomes were
- 3.8 Work with stakeholders to evaluate the impact of the actual project outcomes, including how well the project objective was achieved
- 3.9 Work with stakeholders to investigate the impact of the project
- 3.10 Work with stakeholders to identify lessons learned and what will be done to sustain the impact of the project
- 3.11 Confirm what the next steps following the visit will be and who will be responsible for making them happen
- 3.12 Discuss how or if the visit has been useful, and ways it could be improved
- 3.13 Thank the group, without rushing, and explain again the purpose of the visit

# THE DUTIES OF A CDW WORKPLACE ASSESSOR

## DUTY 1: PLAN THE ASSESSMENT

Step 1.1 Coordinate with the candidate and their line manager to plan the assessment

Step 1.2 Contact NATTB to let them know a CDW workplace assessment is going to take place

# DUTY 2: PRE-ASSESSMENT BRIEFING

- Step 2.1 Explain the National Standard for CDWs and what will be assessed
- Step 2.2 Present your NATTB assessor certificate and NATTB workplace assessor code of conduct
- Step 2.3 Discuss roles and responsibilities
- Step 2.4 Discuss how evidence will be gathered
- Step 2.5 Discus expectations and possible outcomes of the assessment
- Step 2.6 Explain the importance of doing the assessment properly
- Step 2.7 Read the assessment instructions together and sign the assessment declarations

# DUTY 3: CONDUCT THE ASSESSMENT

- Step 3.1 Assess the performance criteria in an Element
- Step 3.2 Assess the candidate without influencing their performance
- Step 3.3 Complete the Element outcome page
- Step 3.4 Follow the CDW workplace assessor code of conduct

# **DUTY 4: REPORT THE ASSESSMENT**

- Step 4.1 Discuss the assessment result with the candidate and their line manager
- Step 4.2 Ask the candidate and their line manager to complete the Element outcome page
- Step 4.4 Place the completed assessment instrument and attachments in the candidate's portfolio
- Step 4.5 Assist the candidate to send a copy of their portfolio to NATTB when a CDW Level is completed
- Step 4.6 Liaise with NATTB to ensure the candidate receives their results and any accreditation

**DECLARATIONS** Please note it is an offence to make a false declaration on an official Government document.

By signing, I declare that the candidate is not my family or wantok.

By signing, I declare that I have no conflict of interest.

By signing, I promise to follow the CDW Workplace Assessor code of conduct.

Signature of CDW Workplace Assessor: CDW Workplace Assessor's full name, phone number, and email (if any):

By signing, I declare that the CDW Workplace Assessor is not my family or wantok. By signing, I promise that I will not try to influence the CDW Workplace Assessor. By signing, I promise to immediately report breaches of the CDW Workplace Assessor code of conduct to my line manager

By signing, I consent to assessment by the workplace assessor.

Candidate's full name, phone number, email, and current CDW level (if any):

By signing, I declare that the workplace assessor is not the candidate's family or wantok. By signing, I declare that there is no pressure for the candidate to be found 'competent'. By signing, I promise to stop the assessment or discount the assessment if the CDW Workplace Assessor code of conduct is breached.

By signing, I promise to support the candidate whatever the assessment outcome.

Signature of candidate's Line Manager:

Line Manager's full name, position, phone number, email:

ASSESSMENT FOR CDW C08 ELEMENT 3 – CONDUCT FIELD EVALUATION OF ACTIVITY OUTCOMES					
Portfolio evidence to be collected for this assessment ASK THE CANDIDATE TO ANSWER THE QUESTIONS ANYTIME	Guidelines for assessing the evidence (to be used by the assessor).  Use a 'Y' for yes or 'N' for no.	Does the NATTB officer agree with the assessment? If not explain why.			
<ul> <li>3.1 - SUPPORT AND ENCOURAGE EFFECTIVE PARTICIPATION AND INCLUSION DURING THE ACTIVITIES</li> <li>1) Assessor's written observations of what the candidate did to perform this performance criterion <ul> <li>a. Why should Community Development Workers support and encourage people living with a disability to participate effectively in community activities?</li> <li>b. How will it help the evaluation if both men and women are able to participate effectively?</li> <li>c. If you are working in a community where women do not normally participate, what are two things you can do so that women feel more comfortable to get involved?</li> </ul> </li> </ul>	Does the portfolio evidence demonstrate that the candidate?  TRIED TO SUPPORT AND ENCOURAGE EFFECTIVE PARTICIPATION DURING THE ACTIVITIES  TRIED TO SUPPORT AND ENCOURAGE EFFECTIVE INCLUSION DURING THE ACTIVITIES  a. Knows why Community Development Workers should support and encourage people living with a disability to participate effectively in community activities  b. Can explain how it will help the evaluation if both men and women are able to participate effectively  c. Knows two things they can do to help women feel more comfortable to get involved if they are working in a community where women do not normally participate  Can the candidate perform PERFORMANCE CRITERIA 3.1?				
<ol> <li>3.2 - ENCOURAGE KEY PEOPLE TO TAKE THE LEAD DURING THE ACTIVITIES</li> <li>1) Assessor's written observations of what the candidate did to perform this performance criterion</li> <li>2) Candidate's written answers to the following questions:         <ul> <li>a. Why is it important to encourage key people to take the lead when you help a group to evaluate their project?</li> <li>b. Explain how you have encouraged key people to take the lead in the past when conducting evaluation.</li> <li>c. Look at PICTURE 1. When you encourage key people to take the lead, it is important not just to encourage male key people. What does the saying tell you about who else you should try and encourage to take the lead?</li> </ul> </li> </ol>	Does the portfolio evidence demonstrate that the candidate?  CAN ENCOURAGE KEY PEOPLE TO TAKE THE LEAD DURING THE ACTIVITIES  a. Knows why it is important to encourage key people to take the lead when they help a group to evaluate their project  b. Can explain how they have encouraged key people to take the lead in the past when conducting evaluation?  c. Can explain what the saying says about who else they should try and encourage to take the lead?  Can the candidate perform PERFORMANCE CRITERIA 3.2?				

	Portfolio evidence to be collected for this assessment	Guidelines for assessing the evidence (to be used by the assessor).	Does the NATTB officer agree with
	ASK THE CANDIDATE TO ANSWER THE QUESTIONS ANYTIME	Use a 'Y' for yes or 'N' for no.	the assessment? If not explain why.
3.3	- COMMUNICATE EFFECTIVELY AND RESPECTFULLY DURING THE	Does the portfolio evidence demonstrate that the candidate?	
	ACTIVITIES	CAN COMMUNICATE EFFECTIVELY AND RESPECTFULLY DURING THE	
1)	Assessor's written observations of what the candidate did to	ACTIVITIES	
	perform this performance criterion	$\square$ a. Has answered MULTIPLE CHOICE 1 correctly	
2)	Candidate's written answers to the following question:	Con the condidate works we are seen as 2 22	
a.	Look at MULTIPLE CHOICE 1. What is your answer?	Can the candidate perform <b>PERFORMANCE CRITERIA 3.3?</b>	
3.4	- WORK IN A WAY THAT IS APPROPRIATE TO LOCAL CULTURE DURING	Does the portfolio evidence demonstrate that the candidate?	
	THE ACTIVITIES	CAN WORK IN WAY THAT IS APPROPRIATE TO LOCAL CULTURE DURING	
1)	Assessor's written observations of what the candidate did to	THE ACTIVITIES	
	perform this performance criterion	$\Box$ a. Knows three pieces of advice to give to a male Community	
2)	Candidate's written answers to the following questions:	Development Worker who is single (not married) so they work in	
a.	What are three pieces of advice you would give to a male	a way that is appropriate to local culture	
	Community Development Worker who is single (not married)	$\Box$ b. Knows what could happen if the group or community don't	
	so they work in a way that is appropriate to local culture?	know what the technical expert is doing or what they found out	
b.	A Community Development Worker's job is to help the group	Con the condidate residence proposessor epizzare 2.42	
	or community to evaluate their own project themselves. But	Can the candidate perform <b>PERFORMANCE CRITERIA 3.4?</b>	
	sometimes a technical expert (for example, a water-supply		
	expert or a health expert) is also needed to help evaluate a		
	project. What could happen if the group or community don't		
	know what the technical expert is doing or what the		
	technical expert found out?		
3.5	- EXPLAIN THE PURPOSE OF THIS STEP IN A PROJECT CYCLE AND WHY IT IS	Does the portfolio evidence demonstrate that the candidate?	
	IMPORTANT THAT EVERYONE IN THE GROUP PARTICIPATES	CAN EXPLAIN THE PURPOSE OF THIS STEP IN A PROJECT CYCLE AND WHY	
1)	Assessor's written observations of what the candidate did to	IT IS IMPORTANT THAT EVERYONE IN THE GROUP PARTICIPATES	
	perform this performance criterion	$\Box$ a. Can explain the purpose of evaluation in simple English or	
2)	Candidate's written answers to the following questions:	Tok Pisin	
a.	How would you explain the purpose of evaluation in simple	☐ b. Knows how long after a project has been completed you	
	English or Tok Pisin?	should wait before conducting evaluation	
b.	How long after a project has been completed should you	Can the candidate perform PERFORMANCE CRITERIA 3.5?	
	wait before conducting evaluation?	' ' L	

Portfolio evidence to be collected for this assessment  ASK THE CANDIDATE TO ANSWER THE QUESTIONS ANYTIME	Guidelines for assessing the evidence (to be used by the assessor).  Use a 'Y' for yes or 'N' for no.	Does the NATTB officer agree with the assessment? If not explain why.
<ol> <li>3.6 - WORK WITH STAKEHOLDERS TO REVIEW THE PROJECT PLAN INCLUDING THE PROJECT OBJECTIVE, ACTIVITIES, AND EXPECTED PROJECT OUTCOMES</li> <li>1) Assessor's written observations of what the candidate did to perform this performance criterion</li> <li>2) Candidate's written answers to the following questions:         <ul> <li>a. Who are the stakeholders of a project?</li> <li>b. Why do you need to review the project plan first, especially the project objective and expected project outcomes, before beginning the evaluation?</li> <li>c. Look at CASE STUDY 1. A good project objective should state clearly what the main change will be to the lives of the people the project is trying to help. Is the following a good project objective for Stanley and Janet's project?</li></ul></li></ol>	Does the portfolio evidence demonstrate that the candidate?  CAN WORK WITH STAKEHOLDERS TO REVIEW THE PROJECT PLAN INCLUDING THE PROJECT OBJECTIVE, ACTIVITIES, AND EXPECTED PROJECT OUTCOMES  a. Knows who the stakeholders of a project are  b. Can explain why you need to review the project plan first, especially the project objective and expected project outcomes, before beginning the evaluation  c. Knows whether the project objective "OUR FAMILY WILL HAVE MORE INCOME TO MEET THE FAMILY'S NEEDS" is a good one  d. Can identify three expected project outcomes  Can the candidate perform PERFORMANCE CRITERIA 3.6?	
<ul> <li>3.7 - WORK WITH STAKEHOLDERS TO IDENTIFY WHAT THE ACTUAL PROJECT OUTCOMES WERE</li> <li>1) Assessor's written observations of what the candidate did to perform this performance criterion</li> <li>2) Candidate's written answers to the following questions: <ul> <li>a. What is the difference between expected and unexpected project outcomes?</li> <li>b. Look at CASE STUDY 1. What were two expected project outcomes that Stanley and Janet identified as actual project outcomes?</li> <li>c. Look at CASE STUDY 1. What were the two unexpected project outcomes that Stanley and Janet identified?</li> </ul> </li> </ul>	Does the portfolio evidence demonstrate that the candidate?  CAN WORK WITH STAKEHOLDERS TO IDENTIFY WHAT THE ACTUAL PROJECT OUTCOMES WERE  a. Knows what the difference is between expected and unexpected project outcomes  b. Knows the two expected project outcomes that Stanley and Janet identified as actual project outcomes  c. Knows the two unexpected project outcomes that Stanley and Janet identified  Can the candidate perform PERFORMANCE CRITERIA 3.7?	

Portfolio evidence to be collected for this assessment	Guidelines for assessing the evidence (to be used by the assessor).	Does the NATTB officer agree with
ASK THE CANDIDATE TO ANSWER THE QUESTIONS ANYTIME	Use a 'Y' for yes or 'N' for no.	the assessment? If not explain why.
<ul> <li>3.8 - WORK WITH STAKEHOLDERS TO EVALUATE THE IMPACT OF THE ACTUAL PROJECT OUTCOMES, INCLUDING HOW WELL THE PROJECT OBJECTIVE WAS ACHIEVED</li> <li>1) Assessor's written observations of what the candidate did to perform this performance criterion</li> <li>2) Candidate's written answers to the following questions: <ul> <li>a. Look at CASE STUDY 1. What actual project outcome did Janet rate as having the biggest impact?</li> <li>b. Why is it a good idea to ask women and men to evaluate the impact of the actual project outcomes separately?</li> <li>c. Look at CASE STUDY 1. Merilyn used the 'faces' rating scale to help Stanley and Janet rate how well the project objective had been achieved. Is this a good method to use for people who find it hard to read and write? Why or why not?</li> </ul> </li> </ul>	Does the portfolio evidence demonstrate that the candidate?  CAN WORK WITH STAKEHOLDERS TO EVALUATE THE IMPACT OF THE  ACTUAL PROJECT OUTCOMES, INCLUDING HOW WELL THE PROJECT  OBJECTIVE WAS ACHIEVED  a. Knows which actual project outcome Janet rated has having the biggest impact  b. Knows why it is a good idea to ask women and men to evaluate the impact of the actual project outcomes separately  c. Can explain whether the 'faces' method is a good method to use for people who find it hard to read and write  Can the candidate perform PERFORMANCE CRITERIA 3.8?	
<ol> <li>3.9 - WORK WITH STAKEHOLDERS TO INVESTIGATE THE IMPACT OF THE PROJECT</li> <li>Assessor's written observations of what the candidate did to perform this performance criterion</li> <li>Candidate's written answers to the following questions:         <ul> <li>Some tools or methods commonly used by Community</li> <li>Development Workers to help a group to investigate the impact of their project include the following: Interviews, focus groups, village walks, ranking, significant change story. Choose TWO of these tools or methods and explain how you could use them both to investigate the impact of a Primary School project to improve student health and hygiene.</li> </ul> </li> </ol>	Does the portfolio evidence demonstrate that the candidate?  CAN WORK WITH THE STAKEHOLDERS TO INVESTIGATE THE IMPACT OF THE PROJECT  a. Knows how you could use TWO of the tools or methods listed to investigate the impact of a Primary School project to improve student health and hygiene  Can the candidate perform PERFORMANCE CRITERIA 3.9?	

	Portfolio evidence to be collected for this assessment  ASK THE CANDIDATE TO ANSWER THE QUESTIONS ANYTIME	Guidelines for assessing the evidence (to be used by the assessor).  Use a 'Y' for yes or 'N' for no.	Does the NATTB officer agree with the assessment? If not explain why.
2.1			the assessment: If not explain why.
3.1	0 - WORK WITH STAKEHOLDERS TO IDENTIFY LESSONS LEARNED AND	Does the portfolio evidence demonstrate that the candidate?	
11	WHAT WILL BE DONE TO SUSTAIN THE IMPACT OF THE PROJECT	CAN WORK WITH STAKEHOLDERS TO IDENTIFY LESSONS LEARNED	
1)	Assessor's written observations of what the candidate did to	CAN WORK WITH STAKEHOLDERS TO IDENTIFY WHAT WILL BE DONE TO	
2)	perform this performance criterion	SUSTAIN THE IMPACT OF THE PROJECT	
2)	Candidate's written answers to the following questions:	a. Has answered MULTIPLE CHOICE 2 correctly.	
a.	· · · · · · · · · · · · · · · · · · ·	b. Knows why an outside organisation that is helping to fund a	
b.	Why would an outside organisation that is helping to fund a	project would want to learn lessons from the evaluation	
	project want to learn lessons from the evaluation?	c. Has one good suggestion for what Stanley and Janet could	
c.	Look at CASE STUDY 1. If you were helping Stanley and Janet	do to sustain the impact of their project	
	to evaluate their project, what is one thing you could suggest they can do to sustain the impact of their project?	Can the candidate perform <b>PERFORMANCE CRITERIA 3.10?</b>	
3.1	1 - CONFIRM WHAT THE NEXT STEPS FOLLOWING THE VISIT WILL BE AND	Does the portfolio evidence demonstrate that the candidate?	
4.	WILL BE RESPONSIBLE FOR MAKING THEM HAPPEN	CAN CONFIRM WHAT THE NEXT STEPS FOLLOWING THE VISIT WILL BE	
1)	Assessor's written observations of what the candidate did to	CAN CONFIRM WHO WILL BE RESPONSIBLE FOR MAKING THEM HAPPEN	
۵۱	perform this performance criterion	a. Knows if it is a good idea to help everyone come up with a	
2)	Candidate's written answers to the following questions:	plan for how to put their lessons learned into practice	
a.	, , ,	$\Box$ b. Knows what is normally the next step in a project cycle	
	come up with a plan to put their lessons learned into	after evaluation (if the group want to do another project)	
١.	practice. Is this a good idea?	Can the candidate perform PERFORMANCE CRITERIA 3.11?	
b.	What is normally the next step in a project cycle after		
-	evaluation (if the group want to do another project)?		
3.1	2 - DISCUSS HOW OR IF THE VISIT HAS BEEN USEFUL, AND WAYS IT COULD	Does the portfolio evidence demonstrate that the candidate?	
	BE IMPROVED	CAN DISCUSS HOW OR IF THE VISIT HAS BEEN USEFUL, AND WAYS IT	
1)	Assessor's written observations of what the candidate did to	COULD BE IMPROVED	
	perform this performance criterion	$\Box a$ . Knows how it helps a Community Development Worker to	
2)	Candidate's written answers to the following question:	find out if the way they helped everyone to conduct evaluation	
a.	How does it help a Community Development Worker to find	was useful for them	
	out if the way they helped everyone to conduct evaluation was useful for them?	Can the candidate perform <b>PERFORMANCE CRITERIA 3.12?</b>	

Portfolio evidence to be collected for this assessment ASK THE CANDIDATE TO ANSWER THE QUESTIONS ANYTIME	Guidelines for assessing the evidence (to be used by the assessor).  Use a 'Y' for yes or 'N' for no.	Does the NATTB officer agree with the assessment? If not explain why.
<ul> <li>3.13 - THANK THE GROUP, WITHOUT RUSHING, AND EXPLAIN AGAIN THE PURPOSE OF THE VISIT</li> <li>1) Assessor's written observations of what the candidate did to perform this performance criterion</li> <li>2) Candidate's written answers to the following question:</li> </ul>	Does the portfolio evidence demonstrate that the candidate?  CAN THANK THE GROUP WITHOUT RUSHING  CAN EXPLAIN AGAIN THE PURPOSE OF THE VISIT  a. Knows why it is important to explain again at the end why the evaluation has taken place	
a. Why is it important to explain again at the end why the evaluation has taken place?	Can the candidate perform PERFORMANCE CRITERIA 3.13?	

# PICTURE 1

# The kumul needs two wings to fly

# **MULTIPLE CHOICE 1**

# Which one of the following is NOT effective communication?

- a) Use tok piksa and tok bokis to help people understand
- b) Use a language that everyone understands (use a translator if necessary)
- c) Talk to everyone like you know everything and they know nothing
- d) Use two-way communication. Take turns to talk. Give time for people to respond
- e) Use butcher paper and other materials if you think they will help you communicate
- f) Don't use big words that are too complicated. Don't use difficult English.

# **MULTIPLE CHOICE 2**

# Which of the following would be good lessons for the group or community to learn from the evaluation?

- a) It was great that men and women made decisions together. It really helped the project to be successful.
- b) Getting the whole group involved in each step of the project cycle really made a difference. Everyone really supported the project.
- c) Following the steps of a project cycle isn't hard. We can do it again ourselves.
- d) The project managers put everyone out in the open. They didn't hide anything. This really made a big difference.
- e) All of the above

# **CASE STUDY 1**

Stanley and Janet are married with two children. They decided they needed more income for their family's needs. They said they needed more income so they could pay their school fees on time, so they had enough money to pay for medicine, and so they could build a better house. To get more income for their family's needs, they came up with a plan to (1) rehabilitate their cocoa block and (2) manage their money better so they didn't waste it.

To rehabilitate their cocoa block they did the following: (1) Clear the old cocoa trees so that no stumps remain; (2) Prepare the ground properly; (3) Purchase 45 new variety cocoa seedlings; (4) Replant the cocoa block with 45 cocoa seedlings planted 4 metres apart.

To manage their money better they did the following: (1) Complete 'husband and wife money management training' together, run by the District; (2) Complete 'business management training' together, run by World Vision; (3) Do an annual plan together for how to use income properly and follow it.

Stanley and his family completed their project. Stanley's sister, Merilyn, is a Community Development Worker. She is helping Stanley and Janet to evaluate their project. Merilyn asked Stanley and Janet if they thought they now had more income for their family's needs. They both said "yes". Merilyn also asked if the project had achieved the expected project outcomes. Stanley and Janet said that they were now able to pay the school fees on time for both of their children, and they also had more money for medicine, but they did not yet have enough money to build a better house. Merilyn also asked if there were any other project outcomes that they had not expected, good or bad. Janet said that she and Stanley now had a better relationship because they made decisions together. Stanley said that they now had to spend a lot of time helping other families to rehabilitate their cocoa blocks.

Merilyn then asked Stanley and Janet to identify the impact of the actual project outcomes. To do this, she asked Stanley and Janet to rate how strong the impact was of the four actual project outcomes using the 'full bar' rating scale (below).

	Liklik stret	<b>■</b> □□□□ Liklik	Hap hap	Bikpela	Bikpela stret
Janet and Stanley said we can now pay our school fees on time				✓ (Janet)	√ (Stanley)
Janet and Stanley said we now have more money for medicine			√ (Stanley)	✓ (Janet)	
Janet said that she and Stanley now had a better relationship because they made decisions together		√ (Stanley)			✓ (Janet)
Stanley said they now had to spend a lot of time helping other families to rehabilitate their cocoa blocks		√ (Janet)		√ (Stanley)	

She also asked them to identify how well the project objective was achieved using the 'faces' rating scale (below).

	Liklik stret	Liklik	Hap hap	Inapim	Inapim stret
Project objective: "OUR FAMILY WILL HAVE MORE INCOME TO MEET THE FAMILY'S NEEDS"				✓ (Janet) ✓ (Stanley)	

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As the CDW Workplace Assessor, is there sufficient evidence to show that the candidate performed the performance criteria for CDW	CDW C08 Element 3		
C08 Element 3? Circle competent or not yet competent. The candidate may be competent even if the candidate could not perform some	Compotent	Not yet	
performance criteria, however you will need to summarise your reasons below. Include any advice for the candidate.	Competent	competent	
CDW Workplace Assessor's name, date, and signature			
As the candidate, I declare that the CDW Workplace Assessor followed the CDW Workplace Assessor code of conduct. Be aware that a NA	TTB officer may	contact you	
for more information. Please note it is an offence to make a false declaration on an official Government document.			
Condidate/a ways a data and signature			
Candidate's name, date, and signature			
As the <u>candidate's line manager</u> , I declare that the CDW Workplace Assessor followed the CDW Workplace Assessor code of conduct. If the	•		
did not follow the code of conduct, please also notify NATTB. Please note it is an offence to make a false declaration on an official Governr	nent document.		
Line manager's name, position, date, and signature			
	CDW COO	Floreset 2	
As the <b>NATTB officer</b> , is there sufficient evidence in the candidate's portfolio to show that the candidate can perform the performance	CDW C08		
criteria for CDW C08 Element 3? Circle competent or not yet competent. If the CDW Workplace Assessor found the candidate to be competent but you did not, you will need to summarise your reasons below.	Competent	Not yet competent	
competent but you did not, you will need to summanise your reasons below.		competent	
NATTB officers name, date, and signature			