This business plan form is for starting a new business the final version using black or blue pen. This form ca can also be used to plan your new business even if y need to complete sections T and U). There is training finance organisation you plan to give the form to for n to have all the answers. What they expect is that you <i>tu em samting bilong skelim.</i> If you need more space attachment" and include it as an attachment (and say information you provide about your business idea the	n be submitted to ou do not need ou available to help nore information). be honest and op to answer any of t clearly which sec	any finance organisation. This form tside help (if this is the case you don't you complete this form (ask the No finance organisation expects you en with them. <i>Tok stret na tok klia em</i> the sections below, then write "see tion the attachment is for). The more			
A. DETAILS OF PROPOSED BUSIN					
What is your business idea? A business making meri	What is the business organisation? Is it a family business or a farmer group or a women's group <i>o kain olsem</i> . If the business organisation has a name, then also include it (for example, <i>Mun Kopi Asosieson</i>). The finance organisation that you want to get money from will definitely contact you to find out more about your business plan. This is why you need to include the best postal address and mobile number for them to contact you on. If your business has an email or social networking address then also include it.				
If the business has a name what is it? B and B					
What is the business organisation? Family					
Where will the business be located? Mako village, Ward 23, Da					
What will be the business postal address P.O. Box 2234 Goroka,					
What will be the business contact details 7379999 (Betty) <u>BandBsewing</u> http://www.facebook					
B. PRINCIPALS					
Name: Betty Benny	Age: 28	Male or female: Female	Principal means 'go pas'. Who are the go pas people in your business?		
Position: Production Manager Highest level education: Grade 10 Bend	a High School	Mobile: 7379999	They might <i>go pas</i> because of their experience running a business, or		
Relevant training: One-week sewing con governance short training (Lutheran D	their experience making your product, or their experience as a manager. If you are not sure who the principals are then just select the two most experienced members of your business organisation. You can have more than two Principals. If you have more than two Principals then write "see attachment" at the bottom of this section, and then use extra paper				
Relevant experience: 15 years sewing experience. Chair of the Mako Elementary School. Experience selling at local market.					
Name: Benny Waisi	Age: 32	Male or female: Male	and include it as an attachment at the end of the business plan form (and		
Position: Sales Manager	J	Mobile: 7398787	say clearly that the attachment is for section B).		
Highest level education: Grade 10 Goroka High School			-		
Relevant training: Good governance short training (Lutheran Development Service). Basic mechanics course.					
Relevant experience: 3 years running a Community School. Good at repairing					

(1) List the product or products you

you can hold - like scones or meat

birds or buai. A service is work that you (or something you own) performs

List each of the product or products

(2) For each product, explain who you think the customer groups will be

for the product? For example, men

people or 'middlemen' or schools or buyers from factories or taun lain? These customer groups should be the same ones that you include in your product profile (section K). (3) For each product, explain how the customer groups will find out about the product (how will you advertise)?

(1) List the product or products that

(2) For each product, how many

competitors will you have? Write 'none' or 'one' or 'two' or 'three' or

(3) For each product, explain who

Your business organisation might be

a family business or a women's group or a community or a church

group or a landowner group or a farmer group. Kain kain. Do the members of your business organisation support this business idea? Do you have any evidence?

The *kumul* needs two wings to fly. The next generation needs to learn

how to fly. A priority for PNG is for women and youth to have more

choices and opportunities. How will

this business idea also benefit

women and youth?

four' or 'five or more'?

vou plan to sell.

buying for themselves or women buying for their family or young

for someone – like car repairs or generator hire or security or PMV.

that you plan to sell.

plan to sell. Products are either goods or services. Goods are things

C. OUR CUSTOMERS

(1) *Meri blaus* for women. The main customer groups for this product are:

- Women buying for themselves. Women will find out about this product because they will see *meri blaus* for sale at the local market and at the town market. They will also find out by word-of-mouth.
- Husbands buying for their wives. Husbands will find out about this product through their wives.

(2) *Meri blaus* for girls. The main customer groups for this product are:

• <u>Parents</u> buying for their daughters. Parents will find out about this product through the wives.

(1) Meri blaus for women. At the local market there is only one competitor. A local lady also makes meri blaus. At the town market there are five or more competitors. There are also many shops in town that also sell meri blaus.

(2) Meri blaus for girls. At the local market there are no competitors (none). At the town market there are two competitors also selling meri blaus for girls. There your main competitors will be? are three shops in town that also sell meri blaus for girls.

E. OUR SUPPORT

D. OUR COMPETITION

Do the members of your business organisation support this idea?

This business is a family business. Our whole family support this idea.

How will this business idea also benefit women and youth?

The benefits from this business will help Betty and we will use the profits also to help our son and two daughters. In our family we always plan together (husband and wife) how to use our money.

F. OUR UPSTREAM SUPPLY CHAIN

- Bintangor fabric store. We need laplap, thread, and bias binding. We don't know them, but they always seem to have what we need. There are a number of other stores in town that also sell laplap and thread and bias binding.
- 2. Uncle David's PMV. We need to use this PMV to get to town and bring our supplies. David's PMV is reliable, except in the wet season. There are three other PMVs from Mako village that also regularly go to town.
- 3. Town PMV. We need town PMV to get around town. There are plenty of town PMVs.
- 4. Jenny. We need Jenny because we can sleep at her house when we go to town. Jenny is Benny's sister, and she is reliable. We have some other wantoks that we can sleep with if necessary.
- 5. Jan's table market. Flex for calls and data. The reception is reliable. If Digicel did not work, then we can use Bmobile. In an emergency we can also use the sched radio at the clinic. We also get kerosene from Jan but there are plenty of other people selling it.
- 6. Cousin Debbie. We hire her on a casual basis to help cut fabric. She is family so there is an alternative person or business that could supply you vis reliable, but she might be getting married. Can use Jan instead.
- 7. David's store. We need washing powder to wash meri blaus before selling. David is a friend. There are a number of local trade stores that sell washing powder.
- 8. John's stationery. We need blank stickers for prices, marker pen, plastic sale bags. They are a good store and always have what we need. There are two other stationery stores in town.

(1) List down all the people and other businesses you plan to use to supply the things you need (the goods and services) to PRODUCE your finished product. This is called your upstream supply chain. In your upstream supply chain just include the things you will use-up (*kaikai*) each year to produce your finished product. Don't include assets in your upstream supply chain (like a sewing machine or coffee pulper) as these are big things that you won't use up (*kaikai*) each year to produce your finished product.

(2) For each person or other business that you list down, explain what you need from them?

(3) For each person or other business that you list down, explain how reliable they are?

(4) For each person or other business that you list down, explain if there is an alternative person or business that could supply you with the same goods or services that you need.

G. OUR DOWNSTREAM SUPPLY CHAIN

- 1. Uncle David's PMV. We need to use this PMV to take *meri blaus* to market. David's PMV is reliable, except in the wet season. There are three other PMVs from Mako village that also regularly go to town.
- 2. Jan's table market. Flex for calls and data. The reception is reliable. If Digicel did not work, then we can use Bmobile. In an emergency we can also use the sched radio at the clinic.
- 3. Jenny. We need Jenny because we can sleep at her house when we go to town. Jenny is Benny's sister, and she is reliable. We have some other wantoks that we can sleep with if necessary.
- 4. Town market. We need the town market to sell *meri blaus*. Jenny sells our meri blaus at her second-hand clothing store. Jenny always has her store there - and the market seems to work well. There are no other suitable markets in town.
- 5. Mako market. To sell our meri blaus. The local market (Mako market) runs every Tuesday. It runs well. There are three other markets in walking distance business that you list down, explain (Wara bung market and Kitpak market).
- 6. Wara bung market. To sell our meri blaus. The local market (Mako market) runs every Tuesday. It runs well. There are three other markets in walking distance (Mako market and Kitpak market).

(1) List down all the people and other businesses you plan to use to supply the things you need (the goods and services) to SELL your finished product to customers. This is called your downstream supply chain. These are the people and other businesses you need after you have produced your finished product (your upstream supply chain) to then SELL your finished product to customers. In your downstream supply chain just include the things you will use-up (kaikai) each year to sell your finished product to customers. Don't include assets in your downstream supply chain (like a drum oven or a car) as these are big things that you won't use up (kaikai) each year to sell your finished product to customers.

(2) For each person or other what you need from them?

(3) For each person or other business that you list down, explain how reliable they are?

(4) For each person or other business that you list down, explain if there is an alternative person or business that could supply you the same goods or services you need.

H. OUR CAPACITY

What skills and knowledge and *pasin* do you already have that will help you?

- Management skills. Benny is treasurer of Ward 44 Community School. See the letter of support from the Head Teacher from Ward 44 Community School. Betty is Chair of Mako Elementary school. Benny has had 3 years' experience running a PMV business.
- 2. Marketing skills. Benny had some experience with marketing for his PMV business.
- 3. Good governance skills. We have both done a good governance short course. We have a good idea about the importance of being honest and transparent.
- 4. Financial management skills. Benny is treasurer of Ward 44 Community School. Benny has had 3 years' experience running a PMV business.
- 5. Sewing skills. Betty has excellent sewing skills. We have what we need.
- 6. Maintenance. Benny is good at maintaining small engines (like generators) and can also maintain sewing machines.
- 7. Honesty. We have a reputation for being honest people. Please find attached a letter of support from the Pastor of Mako Church which says that we are honest and good people.
- 8. Hard work. We are very hard-working people. Please find attached a letter of that the attachment is for section G). support from the Pastor of Mako Church which says we are hard working.

List the skills and knowledge that you already have that will help your business succeed. Skills and knowledge might include things like management skills or negotiation skills or production skills or money management skills or governance skills or leadership skills o kain olsem. If you have any evidence that you have the skill or knowledge then include it as an attachment (for example, training certificate or letter of support).

Also list the *pasin* that you already have that will help your business succeed. *Pasin* might include things like transparency or honesty or *wok bung o kain olsem*. If you have any evidence that you have this *pasin* then include it as an attachment (for example, training certificate or letter of support).

Don't forget, if you need more space then write "see attachment" at the bottom of this section, and then use extra paper and include it as an attachment at the end of the business plan form (and say clearly that the attachment is for section G).

how to get the skill or knowledge or

pasin then say what it is.

What more skills and knowledge and pasin will you need – and how will you get it?
List down any more skills and knowledge and pasin that you think you will ask the Head Teacher to help us to get more save.
A help need more save long sait bilong menesmen. We will ask the Head Teacher to help us to get more save.

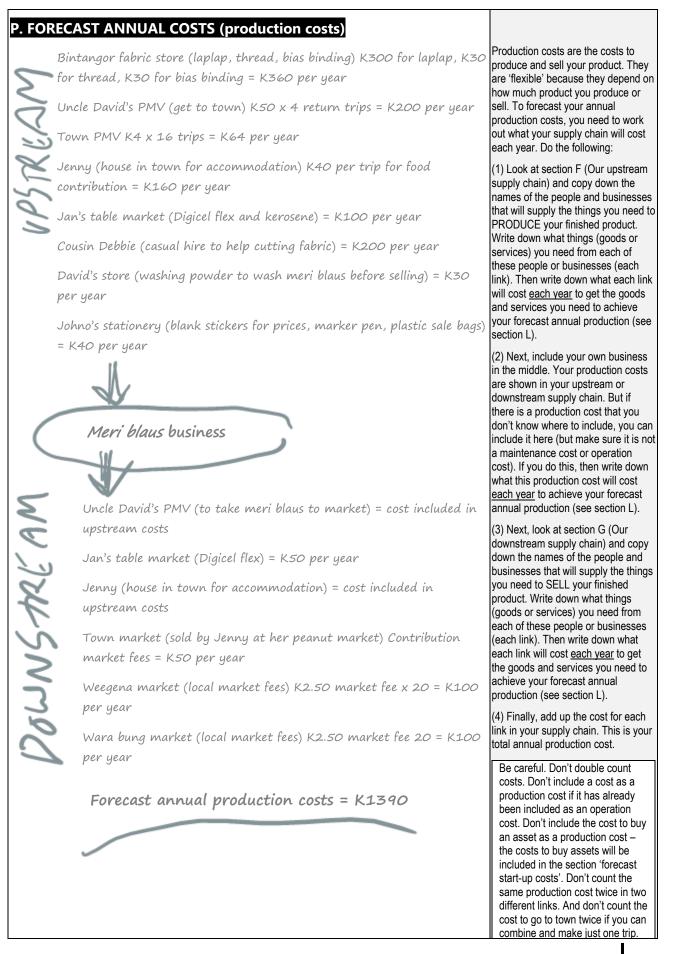
- 2. We need more save long sait bilong menesmen. We will ask Jenny to give us help with marketing.
- 3. Negotiation skills. We hope that we might be able to get a contract from a store in town. We need negotiation skills. We are not sure how to get negotiation skills.
- 4. We need more *save* so we can manage our finances better. We will find out from the District if there is training available.

 What assets and other resources do you already have that will help you? 1. The road to town is in good condition, except in the wet season when sometimes there are landslides. 2. We have a big extended family <i>no haus lain stap</i>. 	List down the resources that you already have that will help your business succeed. Resources are the big things you use or depend on year after year. Resources include:
 We have good law and order in Mako There is a person in Mako who know how to repair sewing machines We have a workroom already to use for production, with chairs (no table) 	 Assets (machinery, office, vehicle, generator, lanterns, computer, coffee pulper, sewing machine, chicken feeders, chairs, phone)
6. We have good mobile service.	 Human resources (a big family, local experts, <i>haus lain</i>)
	 Natural resources (water and land and kunai and timber and wait san)
	 Services (road, footbridge, mobile reception, banks, law and justice committee, power supply, schools). If you pay for the service each time you produce your product or take it to market and sell it, then be sure to include it in your supply chain.
I. OUR RISKS	
 Stealing on the road when we go to town. We will only travel during the day. We get sick. We will eat healthy food and not drink or smoke. If one of us gets 	What are the things that could go wrong with the business? The things that could go wrong are called 'risks'.
sick, we will make sure we look after our money so we can afford medicine. We will work together so that if one of us is sick the other person can take	(1) List down all the risks that you worry about.
over their work. 3. Not enough customers. We will always try and find more customers by advertising and marketing ourselves. If there are not enough customers, we	(2) For each risk, explain what you will do to reduce the chance that it will go wrong, and what you will do to manage if it does go wrong.
will think about selling something else as well (like uniforms or curtains). We will also make savings each year in case there are downtimes.	Don't forget, if you need more space then write "see attachment" at the bottom of this section, and then use extra paper and include it as an attachment at the end of the business plan form (and say clearly that the attachment is for section I).
What will you do to manage demands from friends and family (social obligations)? We plan to budget some money each year for using for social obligations – <i>taim</i> <i>man i dai o kain olsem</i> . We will also budget a loan amount of K100 for helping friends and family – but once we loan the money, we will tell anyone else that needs money that they can only have some when the previous loans have been paid back. We have also included our draft asset use policy as an attachment.	A big risk for any business is demands from friends and family for money or for use of your assets (the things the business owns). You need to meet your social obligations, but how will you find a balance so that you meet your social obligations without destroying your business?

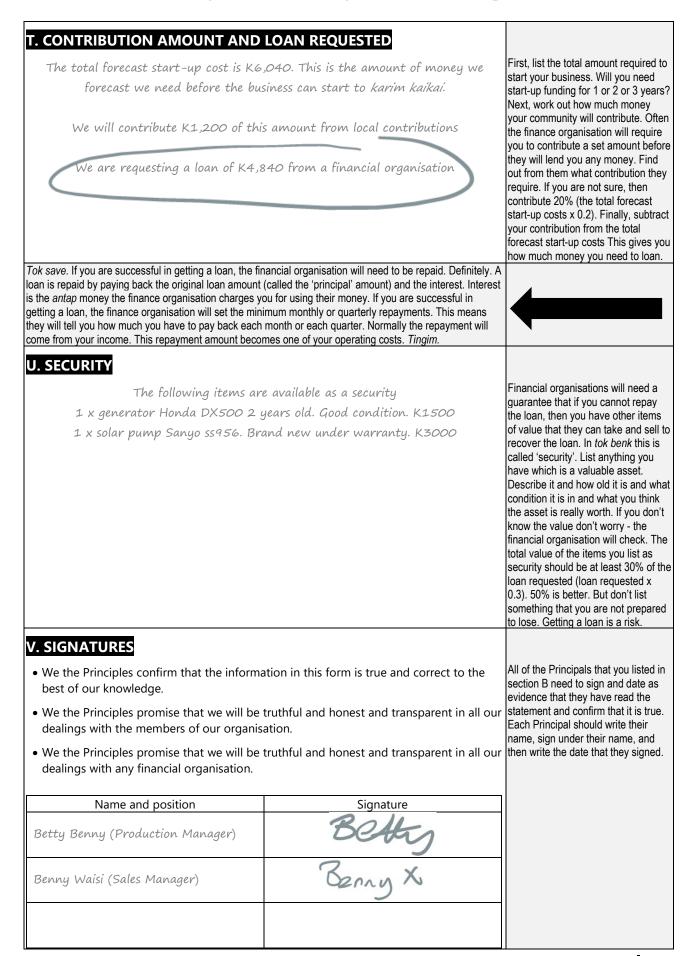
How will you put the principle of transparency into practice? We will keep the records of all our expenses and profit. This information will be available for anyone who wants to look at it. If we get a loan for our business <i>bai</i> <i>mipela putim long ples klia ol dispela samting.</i>	Transparency means klia glas. Pasin bilong mekim na putim olgeta samting long ples klia. A big risk for any business is dak glas. Problems grow in darkness. Let the sunshine. San save kilim binatang nogut. The PNG Government wants every organisation to put the principle of transparency into practice. What will you do to when you run your business to mekim na putim olgeta samting long ples klia?
J. OUR COMPETITIVE ADVANTAGE	
 (1) Meri blaus for women. Customers in Mako and Ward 44 will buy this product because they know us (relationship). Customers in town will buy our product because it will be quality (difference). They will also buy it because they know Jenny who will sell it at her market (relationship). (2) Meri blaus for girls. Customers in Mako and Ward 44 will buy this product 	Normally customers choose one product over another product because of <u>price</u> (it is cheaper than another product) or <u>convenience</u> (it is easier to buy when they want it) or <u>relationship</u> (the customers know you) or <u>difference</u> (it is different and better than another product).
because no one else is selling it. Customers in town will buy our product because it will be quality (difference). They will also buy it because they know Jenny who will	(1) List each of the products you are going to sell.
sell it at her market (relationship).	(2) For each product, explain why you think customers will buy your product instead of your competitors' product. What is your competitive advantage?
K. PRODUCT PROFILE	
<u>Product (1) <i>Meri blaus</i> for women</u> 1. The price for <i>meri blaus</i> for women will be K40	 Identify each of the different products (the goods or services) that you plan to sell.
 The price for merri place for women will be known buying for The main customer groups for this product will be women buying for 	(2) Then for each product ask yourself four questions:
themselves and husbands buying for their wives.	1. What will be the price for this product?
3. Women will buy one dress for themselves every two years. This means half a dress each year (1 dress divided by 2 years). Husbands will buy one dress for their wife each year.	2. What will be the main customer groups for this product?
4. <i>Luk olsem</i> 30 women will buy one dress for themselves every two years (half a dress each year). 80 husbands will buy one dress for their wife each year.	3. How much product will a customer in each customer group buy in a year?
<u>Product (2) Meri blaus for girls</u>	4. How many customers are there
1. The price for <i>meri blaus</i> for girls will be K20	in each customer group?
2. The main customer group for this product is parents buying for their daughters	
3. Parents will buy one dress for each daughter every year. If we say there are two daughters on average for each family this means parents will buy two dresses for their daughters in a year.	
4 . We estimate 100 parents will buy two dresses for their daughters in a year.	

L. FORECAST ANNUAL PRODUCTION Product (1) Meri blaus for women The first customer group is women buying for themselves ½ dress each year X 30 women = 15 meri blaus for women The second customer group is husbands buying for their wives 1 dress each year X 80 husbands = 80 meri blaus for women Forecast annual production for product (1) = 95 meri blaus for women <u>Product (2) Meri blaus for girls</u> The main customer group is parents buying for their daughters 2 dresses each year X 100 parents = 200 meri blaus for girls Forecast annual production for product (2) = 200 meri blaus for girls	(1) List the different products you plan to sell. To work out how much product you will need, look at the product profile (section K) for each of the products you want to sell and multiply your answers for question 3 and question 4. If there is more than one customer group for a product, you need to multiply question 3 and question 4 for each customer group first and then add them together.
M. FORECAST ANNUAL INCOME Product (1) <i>Meri blaus</i> for women Forecast annual income is 95 <i>meri blaus</i> for women X K40 = K3,800 Product (2) <i>Meri blaus</i> for girls Forecast annual income is 200 <i>meri blaus</i> for girls X K20 = K4,000 <u>Total forecast annual income for the business is K3,800 + K4,000 = K7,800</u>	To work out how much income you should get, multiple your forecast annual production for each product by the price for each product (question 1 in the product profile). If there is more than one product, you need to add the forecast annual income for each product together. This gives you the total forecast annual income.
 N. FORECAST ANNUAL COSTS (maintenance costs) 1. Two sewing machines = K600 x 2 = K1200 2. Cloth scissors = K100 	When you start a business, or if you are not sure what your maintenance costs are, then one way to forecast your annual maintenance costs is:
 Sharpener for scissors = K30 Worktable = K200 Coleman lantern = K300 Chairs for worktable = K60 (we already have this) Needles = K20 Tape measure = K20 Backpack for transport = K80 	(1) List the assets you will need for your business. Assets are the big things you need to have or own that you need year after year - <i>ino ol</i> <i>samting wan raun na painim gen</i> . Assets might include things like land, machinery, office, vehicle, generator, lanterns, computer, coffee pulper, sewing machine, chicken feeders, chairs, mobile phone. Include assets you already have.
10. Workroom = K500 (we already have this)	(2) For each asset that your business will need, write the cost to buy it (or if you already own it write its value).
Total cost for assets = K2,510 K2,510 x 0.1 (10%) = K251	(3) Total the costs for all the assets.(4) Then work out what 10% of the
Forecast annual maintenance costs for first year = K251	total cost for all the assets is. 10% of the total cost for all the assets gives you an estimate (best guess) for what you can expect the annual maintenance costs to be (if you look after your assets!) To work out what 10% is, multiply the total cost for all the assets by 0.1.

O. F	ORECAST ANNUAL COSTS (operation costs)	
1.	A4 paper for the office -1 ream = K15	Operation costs are the costs for the
2.	Box of black and red pens = K15	things you need each year to run your business. Operation costs are
3.	Receipt book = K10	fixed. This means they don't change much from year to year. Operation
4.	Stamps (per book of 10) = K5	costs grow slowly as your business slowly grows. In <i>tok bisnis</i> operation
5.	Batteries for wall clock = K10	costs are often called 'fixed costs'.
6.	Tea and coffee for mid-year and end of year meetings with members = K30	The costs for any 'fixed' permanent or part-time employees are operation
7.	Kerosene for lantern for office 10 litres = K25	costs. These are people you need
8.	Tea/coffee/milo/biscuits = K150	regardless of how much product you produce and sell. But if the person
9.	Transport Treasurer to town – 2 trips per year plus one standby = K100	you employ is only to help you with the work when you produce or sell
10.	Membership of District Small Business Association = K100	your product, then it is better to include their cost as a production
11.	Petty cash – K200 per half-year = K400	cost. This is because this cost is
12.	Community contributions = K400	'flexible' - it depends on how much product you produce and sell.
13.	Bank fees = K25	Operation costs are not the costs for
14.		what you need to buy or get from the people and other businesses in your
		upstream and your downstream supply chain. These are 'flexible'
	Total forecast operation costs = K1,790	costs because they depend on how much product you produce and sell.
		Don't include the costs to buy assets
		as operation costs - you buy new assets with start-up funding or
		savings or profit. And don't include
		costs to repair your assets or to replace them if they <i>bagarap</i> - these
		are maintenance costs (and you have already included these costs).
		To forecast your annual operation
		costs, do the following:
		(1) List the things your business will need to operate. (2) For each thing
		that your business will need to operate, write the cost. (3) Total all of
		the operation costs.
1		



The forecast annual maintenance cost (section N) = K251 The forecast annual operation cost (section O) = K1790 The forecast annual production cost (section P) = K1390 K251 + K1790 + K1390 = K3,431 (total forecast annual costs)	To work out your total forecast annual costs, add the forecast ann maintenance costs (see section N) and forecast annual operation cost (see section O) and forecast annua production costs (see section P).	
FORECAST ANNUAL PROFIT (OR LOSS) Forecast annual income (section M) = K7,800 Forecast annual cost (section Q) = K3,431 K7,800 – K3,431 = K4,369 (forecast annual profit)	Subtract your forecast annual cost (see section Q) from your forecast annual income (see section M). Th will give you your forecast annual profit (or loss).	
<i>k save.</i> You profit is not just for spending. You need to use your profit to make savings. You should always and grow your savings by 10% each year.		
FORECAST START-UP COSTS		
(1) The total cost of the new assets we need to purchase = $K_{1,950}$	To forecast your start-up costs for one year, do the following:	
+ (2) We need to transport assets = 2 return trips to town (K55 x 2) = <u>K110</u> +	 Get the total cost of the new assets you need (see section N). Don't include the cost for those assets that you already own. 	
(3) Total forecast annual costs = <u>K3,431</u> = (4) Total so far is K1,950 + K3,431 + K110 = <u>K5,491</u>	(2) Work out any other one-off sta up costs (like transport for assets after you buy them).	
(1) $100013010113 (25,100) + (05,102) + (05,112) + +$	(3) Get the total forecast annual	
(5) K5,491 x 0.1 = K549.1 = K549 (10% contingency)	costs (see section Q). (4) Add it all together (1-3) and thi	
= (6) Total forecast start-up costs for one year (plus 10% contingency)	gives you your total forecast start- costs for one year.	
= K5,491 + K549 = K6,040	(5) Now is a good time to include 10% contingency (<i>sefti moni</i>) just case prices change or something goes wrong. To work out what 10' contingency is, multiply the total forecast start-up costs for one yea by 0.1. Don't worry about <i>toea</i> - ju round it up or down.	
	(6) Finally, add this amount to t total forecast start-up costs for year. This gives you the total fo start-up costs for one year (plus contingency).	
	If you need two years to start-up y business, then add the forecast annual costs again for a second y (your answer for section Q plus 10 contingency). You don't need to include again the cost of the asse you need to purchase (you alread bought them) or any one-off start- costs (they were once-off). If you need three years, then do the san thing again for the third year.	



W. ATTACHMENTS

- Market research
- Business analysis
- Certification of Participation for Good Governance course (Betty Benny and Benny Waisi) from Luthern Development Services
- Letter of support from Pastor of Mako Church
- Letter of support from Head Teacher, Ward 44 Community School
- Photos of proposed workshop and location
- Story of how we developed this business plan
- Organisation profile (business profile)
- Good governance policy (constitution)
- Supply chain plan

List the attachments you have included. Attachments might include your market research, your business analysis, evidence of what your organisation or business has done in the past, minutes from meetings, the story of how you completed this business plan form, your good governance policy (constitution), asset control policy, financial control policy, roles and responsibilities policy, behaviour policy (code of conduct), letters of support, a supply chain plan, a five-year plan, an organisation/business profile, any budgets or annual plans. Kain kain.