CDW C08 Evaluate Activity Outcomes ELEMENT 3 – CONDUCT FIELD EVALUATION OF ACTIVITY OUTCOMES PNG National Standard for Community Development Workers (CDWs). Portfolio assessment instrument.

Signature of candidate:

NATTE

PERFOMANCE CRITERIA TO BE ASSESSED IN THIS ELEMENT

- 3.1 Support and encourage effective participation while conducting evaluation
- 3.2 Encourage key people to take the lead while conducting evaluation
- 3.3 Communicate effectively while conducting evaluation
- 3.4 Work in a way that is appropriate to local culture while conducting evaluation
- 3.5 Explain the purpose of evaluation to the participants
- 3.6 Work with stakeholders to review the objective and expected outcomes of the activity being evaluated
- 3.7 Work with stakeholders to identify expected and unexpected activity outcomes
- 3.8 Work with stakeholders to evaluate the impact of activity outcomes, including whether the objective of the activity has been achieved
- 3.9 Work with the stakeholders to learn lessons from the evaluation
- 3.10 Confirm what the next steps will be to follow up on lessons learned, including who will be responsible
- 3.11 Discuss with the group how or if the visit has been useful for them
- 3.12 Thank the group, without rushing, and explain again what the visit has been for

THE DUTIES OF A CDW WORKPLACE ASSESSOR

DUTY 1: PLAN THE ASSESSMENT

Step 1.1 Coordinate with the candidate and their line manager to plan the assessment

Step 1.2 Contact NATTB to let them know a CDW workplace assessment is going to take place

DUTY 2: PRE-ASSESSMENT BRIEFING

- Step 2.1 Explain the National Standard for CDWs and what will be assessed
- Step 2.2 Present your NATTB assessor certificate and NATTB workplace assessor code of conduct
- Step 2.3 Discuss roles and responsibilities
- Step 2.4 Discuss how evidence will be gathered
- Step 2.5 Discus expectations and possible outcomes of the assessment
- Step 2.6 Explain the importance of doing the assessment properly
- Step 2.7 Read the assessment instructions together and sign the assessment declarations

DUTY 3: CONDUCT THE ASSESSMENT

- Step 3.1 Assess the performance criteria in an Element
- Step 3.2 Assess the candidate without influencing their performance
- Step 3.3 Complete the Element outcome page
- Step 3.4 Follow the CDW workplace assessor code of conduct

DUTY 4: REPORT THE ASSESSMENT

- Step 4.1 Discuss the assessment result with the candidate and their line manager
- Step 4.2 Ask the candidate and their line manager to complete the Element outcome page
- Step 4.4 Place the completed assessment instrument and attachments in the candidate's portfolio
- Step 4.5 Assist the candidate to send a copy of their portfolio to NATTB when a CDW Level is completed
- Step 4.6 Liaise with NATTB to ensure the candidate receives their results and any accreditation

DECLARATIONS

Please note it is an offence to make a false declaration on an official Government document.

By signing, I declare that the candidate is not my family or wantok.

By signing, I declare that I have no conflict of interest.

By signing, I promise to follow the CDW Workplace Assessor code of conduct.

Signature of CDW Workplace Assessor: ______
CDW Workplace Assessor's full name, phone number, and email (if any):

By signing, I declare that the CDW Workplace Assessor is not my family or wantok. By signing, I promise that I will not try to influence the CDW Workplace Assessor. By signing, I promise to immediately report breaches of the CDW Workplace Assessor code of conduct to my line manager

By signing, I consent to assessment by the workplace assessor.

Candidate's full name, phone number, email, and current CDW level (if any):

By signing, I declare that the workplace assessor is not the candidate's family or wantok. By signing, I declare that there is no pressure for the candidate to be found 'competent'. By signing, I promise to stop the assessment or discount the assessment if the CDW Workplace Assessor code of conduct is breached.

By signing, I promise to support the candidate whatever the assessment outcome.

Signature of candidate's Line Manager: ______

Line Manager's full name, position, phone number, email:

	ASSESSMENT FOR CDW C08 ELEMENT 3 – CONDUCT FIELD EVALUATION OF ACTIVITY OUTCOMES				
	Portfolio evidence to be collected for this assessment ASK THE CANDIDATE TO ANSWER THE QUESTIONS ANYTIME	Guidelines for assessing the evidence (to be used by the assessor). Use a 'Y' for yes or 'N' for no.	Does the NATTB officer agree with the assessment? If not explain why.		
1) a. b.	CONDUCTING EVALUATION Assessor's written observations of what the candidate did to perform this performance criterion Why should Community Development Workers support and encourage people living with a disability to participate effectively in community activities? How will it help the evaluation if both men and women are able to participate effectively? If you are working in a community where women do not normally participate, what are two things you can do so that women feel more comfortable to participate effectively?	Does the portfolio evidence demonstrate that the candidate? TRIED TO SUPPORT AND ENCOURAGE EFFECTIVE PARTICIPATION WHILE CONDUCTING EVALUATION a. Knows why Community Development Workers should support and encourage people living with a disability to participate effectively in community activities b. Can explain how it will help the evaluation if both men and women are able to participate effectively c. Knows two things they can do to help women feel more comfortable to participate effectively if they are working in a community where women do not normally participate Can the candidate perform PERFORMANCE CRITERIA 3.1?			
1) 2) a. b.	- ENCOURAGE KEY PEOPLE TO TAKE THE LEAD WHILE CONDUCTING EVALUATION Assessor's written observations of what the candidate did to perform this performance criterion Candidate's written answers to the following questions: Why is it important to encourage key people to take the lead when you help a group or community to conduct evaluation? Explain how you have encouraged key people to take the lead in the past when conducting evaluation. Look at PICTURE 1. When you encourage key people to take the lead, it is important not just to encourage male key people. What does the saying tell you about who else you should try and encourage to take the lead?	Does the portfolio evidence demonstrate that the candidate? CAN ENCOURAGE KEY PEOPLE TO TAKE THE LEAD WHILE CONDUCTING EVALUATION a. Knows why it is important to encourage key people to take the lead when they help a group or community to conduct evaluation b. Can explain how they have encouraged key people to take the lead in the past when conducting evaluation? c. Can explain what the saying says about who else they should try and encourage to take the lead? Can the candidate perform PERFORMANCE CRITERIA 3.2?			
 1) 2) 	- COMMUNICATE EFFECTIVELY WHILE CONDUCTING EVALUATION Assessor's written observations of what the candidate did to perform this performance criterion Candidate's written answers to the following question: Look at MULTIPLE CHOICE 1. What is your answer?	Does the portfolio evidence demonstrate that the candidate? CAN COMMUNICATE EFFECTIVELY WHILE CONDUCTING EVALUATION a. Has answered MULTIPLE CHOICE 1 correctly Can the candidate perform PERFORMANCE CRITERIA 3.3?			

Portfolio evidence to be collected for this assessment ASK THE CANDIDATE TO ANSWER THE QUESTIONS ANYTIME	Guidelines for assessing the evidence (to be used by the assessor). Use a 'Y' for yes or 'N' for no.	Does the NATTB officer agree with the assessment? If not explain why.
 3.4 - WORK IN A WAY THAT IS APPROPRIATE TO LOCAL CULTURE WHILE CONDUCTING EVALUATION 1) Assessor's written observations of what the candidate did to perform this performance criterion 2) Candidate's written answers to the following questions: a. What are three pieces of advice you would give to a male Community Development Worker who is single (not married) so they work in a way that is appropriate to local culture? b. A Community Development Worker's job is to help the group or community to evaluate their own project themselves. But sometimes a technical expert (for example, a water-supply expert or a health expert) is also needed to help evaluate a project. What could happen if the group or community don't know what the technical expert is doing or what the technical expert found out? 	Does the portfolio evidence demonstrate that the candidate? CAN WORK IN WAY THAT IS APPROPRIATE TO LOCAL CULTURE WHILE CONDUCTING EVALUATION a. Knows three pieces of advice to give to a male Community Development Worker who is single (not married) so they work in a way that is appropriate to local culture b. Knows what could happen if the group or community don't know what the technical expert is doing or what they technical expert found out Can the candidate perform PERFORMANCE CRITERIA 3.4?	
 a.5 - EXPLAIN THE PURPOSE OF EVALUATION TO THE PARTICIPANTS Assessor's written observations of what the candidate did to perform this performance criterion Candidate's written answers to the following questions: a. How would you explain the purpose of evaluation in simple English or Tok Pisin? b. How long after a project or activity has been completed should you wait before conducting evaluation to find out if the project or activity has been successful? 	Does the portfolio evidence demonstrate that the candidate? CAN EXPLAIN THE PURPOSE OF EVALUATION TO THE PARTICIPANTS a. Can explain the purpose of evaluation in simple English or Tok Pisin b. Knows how long after a project or activity has been completed you should wait before conducting evaluation to find out if the project or activity has been successful Can the candidate perform PERFORMANCE CRITERIA 3.5?	

	Portfolio evidence to be collected for this assessment	Guidelines for assessing the evidence (to be used by the assessor).	Does the NATTB officer agree with
	ASK THE CANDIDATE TO ANSWER THE QUESTIONS ANYTIME	Use a 'Y' for yes or 'N' for no.	the assessment? If not explain why.
3.6	- WORK WITH STAKEHOLDERS TO REVIEW THE OBJECTIVE AND EXPECTED	Does the portfolio evidence demonstrate that the candidate?	
	OUTCOMES OF THE ACTIVITY BEING EVALUATED	CAN WORK WITH STAKEHOLDERS TO REVIEW THE OBJECTIVE AND	
1)	Assessor's written observations of what the candidate did to	EXPECTED OUTCOMES OF THE ACTIVITY BEING EVALUATED	
	perform this performance criterion	$\Box a$. Knows who the stakeholders of a project are	
2)	Candidate's written answers to the following questions:	\Box b. Can explain why you need to review the project plan first,	
a.	Who are the stakeholders of a project?	especially the objectives and expected outcomes, before	
b.	, , , , , , , , , , , , , , , , ,	beginning the evaluation	
	the objectives and expected outcomes, before beginning the	\square c. Knows whether the project objective "OUR FAMILY WILL HAVE	
	evaluation?	MORE INCOME TO MEET THE FAMILY'S NEEDS" is a good one for Stanley	
c.	Look at CASE STUDY 1. A good project objective should state	and Janet's project	
	clearly what the main change will be to the lives of the	d. Can identify three expected outcomes from Stanley and	
	people the project is trying to help. Is the following a good	Janet's project	
	project objective for Stanley and Janet's project?	Can the candidate perform PERFORMANCE CRITERIA 3.6?	
١,	"OUR FAMILY WILL HAVE MORE INCOME TO MEET THE FAMILY'S NEEDS"	earreire sariarades perroriir zin onimanez sinizim/oro	
a.	Look at CASE STUDY 1. The expected outcomes of a project		
	are the benefits that the people the project is trying to help		
	will get if the objective is achieved. What are three expected		
	outcomes from Stanley and Janet's project?		
3.7	- WORK WITH STAKEHOLDERS TO IDENTIFY EXPECTED AND UNEXPECTED	Does the portfolio evidence demonstrate that the candidate?	
4)	ACTIVITY OUTCOMES	CAN WORK WITH STAKEHOLDERS TO IDENTIFY EXPECTED AND	
1)	Assessor's written observations of what the candidate did to	UNEXPECTED ACTIVITY OUTCOMES	
2)	perform this performance criterion	a. Knows what the difference is between expected and	
2)	Candidate's written answers to the following questions:	unexpected outcomes	
<i>u.</i>	What is the difference between expected and unexpected outcomes?	b. Knows the two expected outcomes that Stanley and Janet identified	
h	Look at CASE STUDY 1. What were the two expected	\Box c. Knows the two unexpected outcomes that Stanley and	
0.	outcomes that Stanley and Janet identified?	Janet identified	
_	Look at CASE STUDY 1. What were the two unexpected	- Surfect decitation	
0.	outcomes that Stanley and Janet identified?	Can the candidate perform PERFORMANCE CRITERIA 3.7?	
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	ence to be collected for this assessment	Guidelines for assessing the evidence (to be used by the assessor). Use a 'Y' for yes or 'N' for no.	Does the NATTB officer agree with the assessment? If not explain why.
·	DATE TO ANSWER THE QUESTIONS ANYTIME		the assessment! If not explain why.
OUTCOMES, INCLUBEEN ACHIEVED 1) Assessor's writted perform this per 2) Candidate's writed a. Look at CASE STOP having the bigger	cholders to evaluate the impact of activity ding whether the objective of the activity has en observations of what the candidate did to formance criterion eten answers to the following questions: UDY 1. What outcome did Janet rate as est impact?	Does the portfolio evidence demonstrate that the candidate? CAN WORK WITH STAKEHOLDERS TO EVALUATE THE IMPACT OF ACTIVITY OUTCOMES, INCLUDING WHETHER THE OBJECTIVE OF THE ACTIVITY HAS BEEN ACHIEVED a. Knows which outcome Janet rates has having the biggest impact b. Knows why it is a good idea to ask women and men to evaluate the impact of outcomes separately c. Can explain whether the 'faces' method is a good method	
impact of outcor c. Look at CASE STO to help Stanley of had been achiev		to use for people who find it hard to read and write Can the candidate perform PERFORMANCE CRITERIA 3.8?	
EVALUATION 1) Assessor's writte	en observations of what the candidate did to	Does the portfolio evidence demonstrate that the candidate? CAN WORK WITH THE STAKEHOLDERS TO LEARN LESSONS FROM THE EVALUATION	
2) Candidate's writ a. Look at MULTIPL	formance criterion ten answers to the following questions: LE CHOICE 2. What is your answer?	☐ a. Has answered MULTIPLE CHOICE 2 correctly. ☐ b. Knows why an outside organisation that is helping to fund a project would want to learn lessons from the evaluation	
· ·	utside organisation that is helping to fund a learn lessons from the evaluation?	Can the candidate perform PERFORMANCE CRITERIA 3.9?	
LEARNED, INCLUDII	THE NEXT STEPS WILL BE TO FOLLOW UP ON LESSONS NG WHO WILL BE RESPONSIBLE en observations of what the candidate did to	Does the portfolio evidence demonstrate that the candidate? CAN CONFIRM WHAT THE NEXT STEPS WILL BE TO FOLLOW UP ON LESSONS LEARNED	
perform this per 2) Candidate's writ	rformance criterion tten answers to the following questions: ty Development Workers help everyone to	CAN CONFIRM WHO WILL BE RESPONSIBLE FOR THE NEXT STEPS a. Knows if it is a good idea to help everyone come up with a plan for how to put their lessons learned into practice	
come up with a practice. Is this of b. Look at CASE ST	plan to put their lessons learned into a good idea? UDY 1. What are two lessons that you hope	\Box b. Can identify two lessons that they hope Stanley and Janet will learn from their project \Box c. Knows what is normally the next step in a project cycle after	
c. What is normall	et will learn from their project? y the next step in a project cycle after e group want to do another project)?	evaluation (if the group want to do another project) Can the candidate perform PERFORMANCE CRITERIA 3.10?	

Portfolio evidence to be collected for this assessment ASK THE CANDIDATE TO ANSWER THE QUESTIONS ANYTIME	Guidelines for assessing the evidence (to be used by the assessor). Use a 'Y' for yes or 'N' for no.	Does the NATTB officer agree with the assessment? If not explain why.
 3.11 - DISCUSS WITH THE GROUP HOW OR IF THE VISIT HAS BEEN USEFUL FOR THEM 1) Assessor's written observations of what the candidate did to perform this performance criterion 2) Candidate's written answers to the following question: a. How does it help a Community Development Worker to find out if the way they helped everyone to conduct evaluation 	Does the portfolio evidence demonstrate that the candidate? CAN DISCUSS WITH THE GROUP HOW OR IF THE VISIT HAS BEEN USEFUL FOR THEM a. Knows how it helps a Community Development Worker to find out if the way they helped everyone to conduct evaluation was useful for them	
was useful for them?	Can the candidate perform PERFORMANCE CRITERIA 3.11?	
 3.12 - THANK THE PARTICIPANTS, WITHOUT RUSHING, AND EXPLAIN AGAIN WHAT THE VISIT HAS BEEN FOR 1) Assessor's written observations of what the candidate did to perform this performance criterion 2) Candidate's written answers to the following question: 	Does the portfolio evidence demonstrate that the candidate? CAN THANK PARTICIPANTS WITHOUT RUSHING CAN EXPLAIN AGAIN WHAT THE VISIT HAS BEEN FOR a. Knows why it is important to explain again at the end why the evaluation has taken place	
a. Why is it important to explain again at the end why the evaluation has taken place?	Can the candidate perform PERFORMANCE CRITERIA 3.12?	

PICTURE 1

The kumul needs two wings to fly and the next generation needs to learn how to fly

MULTIPLE CHOICE 1

Which one of the following is NOT effective communication?

- a) Use tok piksa and tok bokis to help people understand
- b) Use a language that everyone understands (use a translator if necessary)
- c) Talk to everyone like you know everything and they know nothing
- d) Use two-way communication. Take turns to talk. Give time for people to respond
- e) Use butcher paper and other materials if you think they will help you communicate
- f) Don't use big words that are too complicated. Don't use difficult English.

MULTIPLE CHOICE 2

Which of the following would be good lessons for the group or community to learn from the evaluation?

- a) It was great that men and women made decisions together. It really helped the project to be successful.
- b) Getting the whole group involved in each step of the project cycle really made a difference. Everyone really supported the project.
- c) Following the steps of a project cycle isn't hard. We can do it again ourselves.
- d) The project managers put everyone out in the open. They didn't hide anything. This really made a big difference.
- e) All of the above

CASE STUDY 1

Stanley and Janet are married with two children. They decided they needed more income for their family's needs. They said they needed more income so they could pay their school fees on time, so they had enough money to pay for medicine, and so they could build a better house. To get more income for their family's needs, they came up with a plan to (1) rehabilitate their cocoa block and (2) manage their money better so they didn't waste it.

To rehabilitate their cocoa block they did the following: (1) Clear the old cocoa trees so that no stumps remain; (2) Prepare the ground properly; (3) Purchase 45 new variety cocoa seedlings; (4) Replant the cocoa block with 45 cocoa seedlings planted 4 metres apart.

To manage their money better they did the following: (1) Complete 'husband and wife money management training' together, run by the District; (2) Complete 'business management training' together, run by World Vision; (3) Do an annual plan together for how to use income properly and follow it.

Stanley and his family completed their project. Stanley's sister, Merilyn, is a Community Development Worker. She is helping Stanley and Janet to evaluate their project. Merilyn asked Stanley and Janet if they thought they now had more income for their family's needs. They both said "yes". Merilyn also asked if the project had achieved the outcomes they were expecting. Stanley and Janet said that they were now able to pay the school fees on time for both of their children, and they also had more money for medicine, but they did not yet have enough money to build a better house. Merilyn also asked if there were any other outcomes from the project that they had not expected, good or bad. Janet said that she and Stanley now had a better relationship because they made decisions together. Stanley said that they now had to spend a lot of time helping other families to rehabilitate their cocoa blocks.

Merilyn then asked Stanley and Janet to identify the impact of the outcomes they identified. To do this, she asked Stanley and Janet to rate how strong the impact was of the four outcomes using the 'full bar' rating scale (below).

	Liklik stret	Liklik	Hap hap	Bikpela	Bikpela stret
Janet and Stanley said we can now pay our school fees on time				√ (Janet)	√ (Stanley)
Janet and Stanley said we now have more money for medicine			√ (Stanley)	✓ (Janet)	
Janet said that she and Stanley now had a better relationship because they made decisions together		√ (Stanley)			√ (Janet)
Stanley said they now had to spend a lot of time helping other families to rehabilitate their cocoa blocks		√ (Janet)		√ (Stanley)	

She also asked them to identify how well the project objective was achieved using the 'faces' rating scale (below).

	Liklik stret	Liklik	Hap hap	Inapim	Inapim stret
Project objective: "OUR FAMILY WILL HAVE MORE INCOME TO MEET THE FAMILY'S NEEDS"				✓ (Janet)✓ (Stanley)	

ASSESSMENT OUTCOME PAGE FOR CDW C08 ELEMENT 3 - CONDUCT FIELD EVALUATION OF ACTIVITY OUTCOMES				
s the CDW Workplace Assessor, is there sufficient evidence to show that the candidate performed the performance criteria for CDW	CDW C08	Element 3		
D8 Element 3? Circle competent or not yet competent. The candidate may be competent even if the candidate could not perform some erformance criteria, however you will need to summarise your reasons below. Include any advice for the candidate.	Competent	Not yet competent		

CDW Workplace Assessor's name, date, and signature _

As the <u>candidate</u>, I declare that the CDW Workplace Assessor followed the CDW Workplace Assessor code of conduct. Be aware that a NATTB officer may contact you for more information. Please note it is an offence to make a false declaration on an official Government document.

Candidate's name, date, and signature

As the <u>candidate's line manager</u>, I declare that the CDW Workplace Assessor followed the CDW Workplace Assessor code of conduct. If the CDW Workplace Assessor did not follow the code of conduct, please also notify NATTB. Please note it is an offence to make a false declaration on an official Government document.

Line manager's name, position, date, and signature

As the <u>NATTB officer</u>, is there sufficient evidence in the candidate's portfolio to show that the candidate can perform the performance criteria for CDW C08 Element 3? Circle competent or not yet competent. If the CDW Workplace Assessor found the candidate to be competent but you did not, you will need to summarise your reasons below.

CDW C08 Element 3		
Competent	Not yet	
	competent	

NATTB officers name, date, and signature